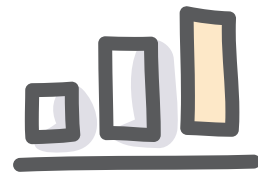# Case Study

RAF Score Improvements Before and After a Temporary Pause of the ForeSee Medical Platform



RAF Scores

# CASE STUDY

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## RAF Score Improvements Before and After a Temporary Pause of the ForeSee Medical Platform



RAF Scores

### Background

The client in this study is a successful provider practice in Texas with extensive knowledge of HCC coding rules. Their prior processes heavily relied on closing previous year recapture opportunities for their Medicare Advantage population. The client's prior workflow lacked an AI-powered solution.

### Challenge

Despite their HCC coding expertise, the client's traditional approach, heavily focused on year-over-year recapture, fell short of accurately documenting their patient population's full disease burden. Recognizing this limitation, they sought an automated solution that leveraged AI techniques, including Natural Language Processing (NLP) and machine learning.

### Solution

After implementing the ForeSee Medical Platform, the client experienced a notable improvement in RAF scores within the first year. This uplift was fueled by ForeSee's AI-powered Risk Adjustment Software and advanced disease suspecting logic, which surpassed the effectiveness of the client's prior methods.
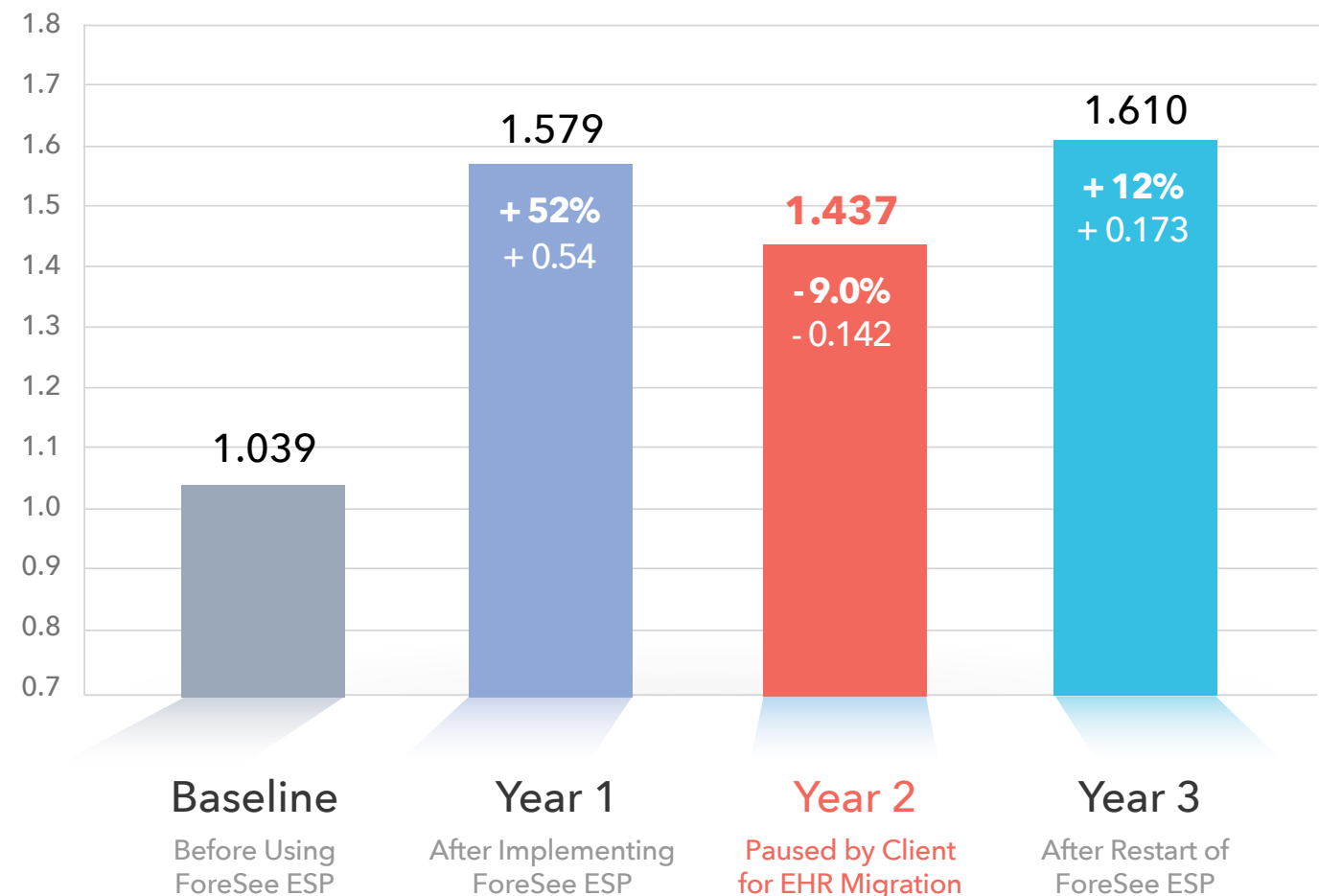
## Practice Transformation and Temporary Pause

The client's improved performance and accuracy attracted the attention of a major value-based healthcare organization, ultimately leading to an acquisition. As part of the transition, the client was required to adopt a new EHR platform—a process that took approximately a year. During this period, ForeSee Medical services were paused.

### Pause Leads to RAF Score Degradation

An analysis conducted at the end of the pause revealed a decline of 14.2 basis points in RAF scores. Without ForeSee's support during this time, the client lost some of the gains previously achieved through the platform.

**Client RAF** **Before and After Pause of ForeSee Services**

| | | | |
|---|---|---|---|
| | | | **1.610** |
| | **1.579** | | **+ 12%** |
| | **+ 52%** | **1.437** | + 0.173 |
| | + 0.54 | **-9.0%** | |
| | | - 0.142 | |
| **1.039** | | | |
| **Baseline** | **Year 1** | **Year 2** | **Year 3** |
| Before Using ForeSee ESP | After Implementing ForeSee ESP | Paused by Client for EHR Migration | After Restart of ForeSee ESP |

Chart axis values: 0.7, 0.8, 0.9, 1.0, 1.1, 1.2, 1.3, 1.4, 1.5, 1.6, 1.7, 1.8

### Service is Reestablished

The ForeSee platform was reinstated, and its extensive API library enabled swift integration with the client's new EHR system. As a result, RAF scores in year three quickly rebounded, surpassing previous performance benchmarks. With ForeSee's support, the client successfully restored and exceeded their earlier RAF performance!

### Adoption is Expanded

Following a thorough 6-month vetting process of comparable solutions in the market, the new parent organization adopted the ForeSee Platform for 35,000 additional value-based care members. Their ROI modeling across multiple risk-bearing contracts forecasts a return on investment in the high double digits.

### Results

Despite the client's providers' expertise in value-based care, the practice's traditional manual processes couldn't match ForeSee's accuracy. By implementing the ForeSee Platform, the average RAF score of the client's value-based care population now accurately reflects the population's true disease burden.

### Conclusion

The client's collaboration with ForeSee Medical improved RAF score and coding accuracy, elevating the client's value to the new parent organization. This successful implementation and its measurable results highlight ForeSee's role in advancing value-based care outcomes.

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